



**Auchlone Nature Kindergarten  
Duty of Candour Report  
1<sup>st</sup> April 2018 – 31<sup>st</sup> March 2019**

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report describes how Auchlone Nature Kindergarten has operated the duty of candour during the time between 1<sup>st</sup> April 2018 and 31<sup>st</sup> March 2019. We hope you find this report useful.

**1. About Auchlone Nature Kindergarten**

Auchlone Nature Kindergarten is a children's day care service on Abercairny Estate, Crieff for up to 25 children aged 2-5 years. We are in partnership with the local authority, Perth & Kinross Council, which means although we are a private nursery, we are funded to provide some hours of early learning and childcare. We offer a naturalistic and stimulating environment in which children can grow and develop holistically.

**2. How many incidents happened to which the duty of candour applies?**

In the last year, there have been no incidents that the duty of candour applied.

**3. Information about our policies and procedures**

Where something has happened that triggers the duty of candour, our staff report this to the nursery manager or director who has responsibility for ensuring the duty of necessary to the Care Inspectorate. When an incident has happened, the manager and staff set up a learning review. This allows everyone involved to review what happened and identify changes for the future.

All new staff learn about Duty of Candour at their induction. We know that serious mistakes can be distressing for staff as well as people who use the care and their families. We have occupational welfare in place for our staff if they have been affected by a duty of candour incident.

Where parents or children are affected by the duty of candour, we have arrangements in place to provide welfare support as necessary.

If you would like more information about our nursery, please contact us using these details: 01764 683656 or [auchlone@mindstretchers.co.uk](mailto:auchlone@mindstretchers.co.uk)

**4. Other information**

This is the first year of the duty of candour being in operation and it has been a learning experience for our nursery. It has helped us remember that people who use the care have the right to know when things go badly, as well as when they go well.

As required, we have submitted this report to the Care Inspectorate but in the spirit of openness we have placed it on our website and shared it with our parents too.

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